

As part of your subscription to Bell **Sympatico**™ Internet service, you will receive emails like this one to notify you of any updates to your service. Thank you for choosing Bell.



Don't be surprised  
by unexpected  
long distance charges.

➔ Get the facts about  
Modem Hijacking.



## What is Modem Hijacking?

Modem Hijacking can occur when you are using any dial-up Internet service and accidentally download malicious software.

This software, called "a dialer," uses *your* modem to surreptitiously dial long distance numbers – which could leave you with enormous charges on your phone bill.

### How to protect yourself.

**Until now, there have only been two ways to protect your modem and your phone bill:**

- 1 Getting a toll restriction service on your phone line – so you are unable to make *any* long distance calls.
- ..... Or .....
- 2 Being extremely cautious when surfing the Web.

But now there's a flexible alternative – **Call Control** service from Bell.

### The peace of mind you want. The control *you* need.

A new member of our suite of Bell **SmartTouch**™ services, **Call Control** service helps protect your modem from Modem Hijacking, giving you peace of mind when you surf online.

What's more, once you activate **Call Control** service, you can use \*95 and your unique **Call Control** password to make or block the long distance calls *you* choose.<sup>1</sup> So you can rest assured that you are only paying for the long distance calls *you* make.



To learn more about **Call Control** service and how it works, [click here](#) or call 1 866 324-3920.

Get **Call Control** service

for only **\$5** /mo.

► To get Call Control service now, or to learn more, [click here](#).



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To review the Sympatico service agreement, please visit: [www.agreements.sympatico.ca](http://www.agreements.sympatico.ca)

Available where technology permits. Touch-Tone™ service required. Other conditions apply. <sup>1</sup>Once the Operator Assisted class of calls is blocked, you will not be able to dial "0", even during emergencies. Ensure you have access to 9-1-1 service or keep emergency telephone numbers available close to your phone.

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